

# Animal Welfare

2021 Reporting

**This report supplements Elior Group's position on animal welfare, published in 2017.**

*Before reading this document, the following precisions should be taken into account concerning Elior's position on:*

- *growth-promoting substances: the Group has banned the use of growth-promoting substances in its supplies sourced in the European Union and the United Kingdom.*
- *genetic engineering: the Group prohibits the use of animal products resulting from genetic engineering or cloning in its supplies sourced in the European Union and the United Kingdom.*

## **Elior is a founding member of the Global Coalition for Animal Welfare (GCAW))**

The Group is involved in GCAW work groups to discuss animal welfare issues with other stakeholders and to find concrete solutions:

- By participating actively in works groups on cage-free eggs and broiler chicken, Elior promotes the exchange of best practices and encourages the changes envisaged by the [\(OIE\)](#) concerning the environment of laying hen farms.
- Elior co-signed the “Letter to the European Commission Cages and Combination Systems for Laying Hens” of the GCAW “Laying Hens” work group.

## **Elior has established a set of animal welfare indicators**

- Indicators dedicated to the “egg” and “broiler-chicken” segments are defined in our annual reporting protocols, which have been audited by an independent third party and published.
- More general indicators detailing the portion of labeled product supplies whose benchmarks meet animal welfare criteria (Organic, Label Rouge, Global Gap, Bleu Blanc Coeur) are also monitored. 13.4% of Elior's supplies are labeled.

## **Elior raises awareness of third parties (guests, in-house teams, etc.) to animal welfare issues**

In France, Elior raises the awareness of its suppliers, guests and teams:

- Elior teams are trained by experts
- Surveys of suppliers' breeding, transport and slaughter practices are carried out: 100% of egg-product and poultry suppliers surveyed promote the curative use of antibiotics and 96% audit their partners on animal welfare issues.
- The Group raises the awareness of the general public via its social networks and catering events based on animal welfare issues (examples on twitter: Example 1 / example 2)

In North America, Elior published a report ([« Welfare Update 2021 »](#)) summarizing the efforts and priorities specific of the local market: development of education and the plant-based offer, partnership with Forward Food and the Humane Society, training of teams, etc.

In Spain, Elior teams are also raising the awareness of their stakeholders, notably by explaining Serunion's positions on animal welfare:

[Serunion CSR report](#)

[Serunion Vending's CSR commitments](#)

[Example of responsible school canteens in Valencia](#)

The Group raises its stakeholder's awareness via its social media or on site animations of Animal Welfare issues (examples on twitter: [exemple 1](#) / [exemple 2](#)) while conducting promotional campaigns on vegetarian offers, in order to reduce animal protein consumption.

[Guests & benefits of plant-based diet](#)

[Experience of cooking veggie dishes](#)

[Training to go Vegetarian](#)

## **Elior committed to achieving a broiler chicken segment that is more respectful of animal welfare**

- 22% of our chicken products sourced in France (4pts more than 19/20) meet the criteria of the [European Chicken Commitment](#) and guarantee that chicks have access to the outdoors (or winter gardens). These criteria guarantee a density limited to 30 kg / m<sup>2</sup>, the use of strains whose interest for animal welfare has been demonstrated, access to natural light, perches (2m per 1,000 birds) and pecking substrates (2 per 1,000 birds), as well as a more respectful slaughtering method with controlled atmosphere stunning.
- Elior is committed to ensuring that 100% of its supplies comply with the European Chicken Commitment, of which at least 25% are sourced from farms that also guarantee access to the outdoors (or winter gardens), by 2025. Elior undertakes to meet the criteria of the Better Chicken Commitment on enrichment by ensuring that all broiler chickens sourced in the European Union are exposed to natural light, which is supplemented if necessary, so as to reach a light intensity of at least 50 lux, and have access to at least two meters of usable perches and two peck substrates per 1,000 birds.
- Elior undertakes to convert its supplies of fresh rabbit and chicken recognized by the CIWF (Golden Chicken, Golden Rabbit) to the Nouvelle Agriculture® standard.

## **Elior committed to a more responsible supply of eggs laid by hens reared outside cages (shells and liquid eggs)**

- In the UK, all eggs are [Red Lion certified](#).
- In two of the main European countries where Elior operates, 38.6% of its supplies are raised outdoor or organic, 3pts better than 19/20.
- In Europe, more than 20% of shell egg supply is either organic or free range.
- In US congregate sites and home-delivered programs for seniors, 62% of shell eggs are cage free.

**[For 2020/2021 specific indicator or qualitative information, please go to the Group's URD](#)**