

Procedures for taking part in the Question & Answers session at the Annual General Meeting of February 26, 2021

Although it is being held virtually, shareholders are invited to take part in the February 26, 2021 Annual General Meeting.

In accordance with the applicable regulations, each shareholder has the possibility of addressing written questions to the Board of Directors as from today. Details of the procedures for sending these written questions are provided in the Notice of Meeting published on February 8, 2021, which can be downloaded on Elior Group's website¹.

In addition, a special system has been put in place to enable shareholders to participate in the Meeting by asking questions on a live basis during the Q&A session, in one of the following two ways:

- In writing, via the digital platform used for the live webcast of the Annual General Meeting, which will be accessible on Elior Group's website¹.
- Verbally, by dialing one of the following phone numbers:
 - From France: +33 (0) 1 7037 7166
 - From the United Kingdom: +44 (0) 33 0551 0200
 - From the United States: +1 212 999 6659
(cost of a local call)

The questions will be dealt with in the order they are received, and will be read out loud, stating the name of the shareholder asking the question, and answered live during the Meeting. A single answer may be given to several questions concerning the same subject matter. The Company will use its best efforts to respond to as many questions as possible during the Q&A session. All of the questions asked by shareholders and the corresponding responses will be published after the Meeting on Elior Group's website¹.

About Elior Group

Founded in 1991, Elior Group is one of the world's leading operators in contract catering and support services, and a benchmark player in the business & industry, education, health & welfare and leisure markets. With strong positions in 6 countries, the Group generated €3,967 million in revenue in fiscal 2019-2020.

Our 105,000 employees feed over 5 million people on a daily basis in 23,500 restaurants on three continents and offer services at 2,300 sites in France.

¹ www.eliorgroup.com (Finance/Shareholders/ 2021 Annual Shareholders' Meeting).

Innovation and social responsibility are at the core of our business model. Elior Group has been a member of the United Nations Global Compact since 2004 and reached GC Advanced Level in 2015.

To find out more, visit our website at <http://www.eliorgroup.com> or follow us on Twitter ([@Elior_Group](https://twitter.com/Elior_Group)).
